Domestic Rain Tank Water Meter Application Form for Account Transfer to Volumetric Wastewater Charging

Installer's signature



Before completing this application you should have read the Watercare guidelines on rain tank metering (available at www.watercare.co.nz) and completed installation of your water meter. All sections on this form must be completed in order for the application to be processed. Email the form to info@water.co.nz or alternatively post it to Watercare Services Ltd, Private Bag 94010, Auckland 2241.

Post: Watercare, Private Bag 94010, Auckland, 2241

Email: info@water.co.nz Phone: (09) 442 2222

Website: www.watercare.co.nz

Section 1: Applicant details				
Property owner first name	Last name			
Current Watercare account number:				
Property owner postal address:				
Property address (where the rain tank meter has been installed if different from above):				
Property owner day time contact phone	number:			
Watercare offers electronic bi	ling. Tick here if you would like your bills e-mailed to you rather than sent by post.			
E-mail address for billing:				
Applicant's signature	Print name Date			
Section 2: Rain tank water met	er installation (to be completed in consultation with your plumber)			
Installation company name				
Installer name (must be a certified plumber)	Certification number			
Date the meter was installed:	/ / Meter ID number:			
Meter ID number Reading to be taken from the black numbers	Note: The meter ID number is engraved on the meter housing above the black and red dials. Date the meter reading was take			
Initial meter reading:	Do not read these numbers / /			
Separate unmetered water supply available or in use*	No If yes, how do you use this separate supply? (For example household use, irrigation etc.)			
*Note: A separate unmetered water supply such as a tank, bore or separate line used for gardens will result in the Watercare tariff being charged at 95% of metered water use rather than the normal 78.5%.				
Installation requirements (Please insert a 🗸 to confirm all requirements have been fulfilled)				
A 20 millimetre Elster Kent meter is installed	The meter is positioned for easy walk-up access by a meter reader guidelines (availabe at www.watercare.co.nz)			

Print name

Section 3: Location of the water meter on your property

Describe the location of the water meter. Highlight any access or safety factors the meter "The meter is attached to the side of the water tank. You will need to walk across the law window by the door, next to the car park. You will need to walk around the back of the part.	wn to access it," or "The meter is underneath the			
Sketch the property showing the location of the main property access and the location of the water meter.				
(Your installer can assist you with this diagram)	Rain Tanks Garage Example			

Meter Location

· Walking access to the meter

Driveway

Road

House

Terms and conditions for acceptance of your rain tank water meter application

- 1. The rain tank water meter, its installation, maintenance, operation and associated plumbing is your responsibility.
- 2. Your water meter and its installation must comply with Watercare's stated installation requirements. An Elster Kent meter must be installed. Watercare may require replacement of a non-compliant meter at your cost.
- 3. Your water meter must be located so that Watercare's meter reader has safe and unobstructed walk-up access to read the water meter. Please consult the installation guidelines (available at www.watercare.co.nz) for more information. If a meter reader has been unable to easily access your water meter, you will be notified. If there is a problem with meter placement, you will need to contact your installer or a certified plumber to remedy this. Where the issue of access or relocation of the meter is not resolved after two consecutive meter reading attempts, you will be notified and your account will be returned to the standard fixed wastewater charge until resolved.
- 4. You are obliged to tell us if you obtain water from an alternative source. If you have an alternative source, we may adjust your wastewater charges to better reflect how much you actually discharge.
- 5. If Watercare finds your water meter has been tampered with or bypassed to reduce volumetric readings, the account will be returned to the standard fixed wastewater charge and you will be back charged for wastewater based on estimated water use or the standard wastewater charge at Watercare's discretion.
- 6. Watercare will notify you by letter if we suspect your water meter is malfunctioning and ask you to have the meter checked. Watercare reserves the right to return your property to the standard fixed wastewater charge one month after notification unless the faulty meter has been checked, repaired or replaced. Note: Watercare may also request that you replace your meter after 15 years.
- 7. Once you change to the volumetric tariff you will not be able to move between charging methods within a 12-month period. Note: The volumetric tariff includes a combination of fixed and variable charges.

Property owner acknowledgement and acceptance of conditions

- 8. Watercare reserves the right to refuse transfer of an account to volumetric wastewater charging or transfer an account back to fixed charging where these terms and conditions are not met.
- 9. A \$50 fee will be charged for processing your rain tank meter application. This fee will be included in your first volumetric wastewater bill from Watercare.

Applicant's signature	Print name	Date		
Privacy				
The information supplied in this application form will be held and used by Watercare Services Limited staff. The information will not be disclosed by Watercare Services Limited unless legally required under the Local Government Official Information and Meetings Act 1987 or for one of the purposes in connection with its collection. The information supplied will be used for: - assessing and processing this application and for administration purposes - updating Watercare Services Limited's records to ensure all records are accurate - providing Watercare Services Limited with marketing and statistical information to assist policy development. You have the right to request access to and correction of information collected.				
For office use only				
Received date / /				
Name of person who processed form				
Notes				



Date application was processed

Date response letter was sent to the applicant